

**FIRST AMENDMENT
TO THE
PAYMENT PROCESSING PARTICIPANT
AGREEMENT**

This First Amendment to the Payment Processing Participant Agreement (the “Amendment”) is made by and between **CSG Forte Payments, Inc.** (“FORTE” or “Party”), and **Lee County** (“AGENCY”). FORTE and AGENCY entered into that certain Payment Processing Participant Agreement effective as of June 1, 2023 (the “Agreement”) and now desire to amend the Agreement in accordance with the terms and conditions set forth in this Amendment. If the terms and conditions set forth in this Amendment shall be in conflict with the Agreement, the terms and conditions of this Amendment shall control. Any terms in initial capital letters or all capital letters used as a defined term but not defined in this Amendment shall have the meaning set forth in the Agreement. Upon execution of this Amendment by the Parties, any subsequent reference to the Agreement between the Parties shall mean the Agreement as amended by this Amendment. Except as amended by this Amendment, the terms and conditions set forth in the Agreement shall continue in full force and effect according to their terms. The effective date of this Amendment shall be August 1, 2025 (the “Amendment Effective Date”).

In consideration of the mutual covenants and agreements contained herein and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, FORTE and AGENCY agree to the following as of the Amendment Effective Date.

1. Schedule 1, “Pricing Schedule”, attached to the Agreement pursuant section 13.1 of the Agreement, shall be deleted in its entirety and replaced as “Amended Schedule 1”, “Amended Pricing Schedule”, attached hereto as Attachment 1 and incorporated herein by reference.

IN WITNESS WHEREOF, the signatory below has executed this Amendment as of the date written below. Each individual signing this Amendment directly and expressly warrants that he/she has been given and has received and accepted authority to sign and execute the Amendment on behalf of the party for whom it is indicated he/she has signed, and further has been expressly given and received and accepted authority to enter into a binding amendment on behalf of such party with respect to the matters contained herein and as stated herein.

LEE COUNTY (“AGENCY”)

By: 
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Name: Brett Inganamort

Title: Contract Manager

Date: 7/8/2025 | 7:27 AM EDT

CSG FORTE PAYMENTS, INC. (“FORTE”)

By: 
Saurabh Joshi (Jul 2, 2025 00:15 EDT)

Name: Saurabh Joshi

Title: President

Date: 07/02/2025

CSG Legal Reviewed, GS, 06-30-25

APPROVED AS TO FORM FOR THE
RELIANCE OF LEE COUNTY ONLY:

BY: 
0709A56D28494C8...
OFFICE OF THE COUNTY ATTORNEY

ATTACHMENT 1
AMENDED SCHEDULE 1
AMENDED PRICING SCHEDULE
(Lee County, FL)

1. **a) Service (Convenience) Fee Pricing Option: For Taxes Only**
MasterCard, Visa, Discover and American Express cards
2.35% of the payment amount.

- b) Service (Convenience) Fee Pricing Option: For All Other County Departments**
MasterCard, Visa, Discover and American Express cards
2.95% of the payment amount.

- c) Electronic check – online WEB and IVR payments**
(Includes Forte Verification for known accounts)
\$1.25 per Transaction




2. **Absorbed Pricing Option:**
Emerging Market and Public-Sector Rate Structure

Processing Costs:	Fees	Frequency
Option 1. Visa, MasterCard, Discover, American Express	*Pass Through + \$0.05+12bps*	Per Transaction
American Express	Pass Through Pricing + \$0.05	Per transaction
Credit Card/ACH Chargeback Fee	\$25.00	Per Chargeback
Batch Fee	\$0.00	No Charge - Waived
Gateway Fee	\$0.00	No Charge - Waived
ACH Fee-debits/credits	\$0.45 with Forte Validate	Per Transaction
ACH Return Fee	\$2.00	Per Return
PCI Compliance Portal Fee	\$0.00	No Charge - Waived
Online Reporting System and Tools	\$0.00	No Charge - Waived

*Pass Thru pricing includes the direct interchange dues, assessments and all other fees that are charged directly from the associations. Forte Payment Systems believes in transparent pricing, meaning that we utilize a Pass-Thru Plus pricing model. Interchange pass thru pricing is a form of credit card processing that allows the actual cost of the processing (*interchange fees & assessments) to be passed directly through to your office. The advantage of this pricing strategy is that it is transparent and, in most instances, provides the lowest processing costs.

Forte's fees include: Total volume processed multiplied by bpts
Total # of transactions processed by per item fee

3. **Equipment Pricing:**

Standard Product	Description	Fees and Cost of Equipment
VeriFone V400c Terminal (Standalone)		\$299.00 per terminal plus shipping
VeriFone V400c Terminal (Hybrid with cables)		\$350.00 per terminal plus shipping
MagTek eDynamo and Counter- Top Docking Station Bundle (recommended)		\$190.00 per device with docking station plus shipping